

Expert Services. Proven Results.

Technology That Works for You.

ITSelect delivers high-impact professional services that simplify complex IT challenges and keep your business running at peak performance.



EXPERT ENGINEERS



RAPID RESPONSE



PROVEN RESULTS



COST EFFECTIVE



L3-L4 REMOTE HANDS SERVICES

One of our most requested services is L3-L4 Senior Engineer Remote Hands.

Our team of highly experienced enterprise engineers provides expert support across most Tier 1 technology platforms. Whether you need assistance with a new deployment, troubleshooting a complex issue, or validating an existing environment, our engineers deliver meaningful results quickly and efficiently.

SERVICES INCLUDE:

- Configuration and implementation
- Advanced troubleshooting and remediation
- Architecture and design assistance
- Health checks and technical audits
- Circuit turn-up and connectivity support
- SaaS, on-premises, hybrid, and cloud environments



Flexible retainer blocks available.



TECHNOLOGIES SUPPORTED

Our engineers support a broad range of leading technology platforms, including:

- Palo Alto Networks
- Mimecast
- Proofpoint
- Barracuda
- SonicWall
- Sophos
- Fortinet / FortiGate
- Dell Technologies
- HPE
- Cisco
- Cisco Meraki
- IBM
- Veeam
- AWS
- Juniper Networks
- Brocade
- Check Point
- Trend Micro
- WatchGuard
- Ekahau Wireless
- OneLogin



...and many others.
If you don't see it listed, just ask!



ON-SITE POST-WARRANTY HARDWARE SUPPORT

ITSelect is your trusted third party data center maintenance partner providing third party support for storage maintenance, server support, network hardware support and hyper-converged hardware.

HERE'S WHAT YOU CAN EXPECT FROM OUR 3RD PARTY MAINTENANCE SERVICE:

- Break/Fix Support from Expert L1-L3 Engineers
- Parts Replacement from 2400+ Stocking Locations
- Industry-Leading Response Times from a Follow-the-Sun Approach
- Ease-of-use and Transparency from One Ticket System



30%-40%

Cost-effective alternative to OEM maintenance contracts with the expertise and service you can count on.

Learn more: <https://www.it-select.com/hardware-support>



MICROSOFT THIRD-PARTY SUPPORT

Alternative support for the entire Microsoft stack 24/7/365, responding faster and resolving tickets quicker, saving you 30%–40%.

- Configuration assistance
- Troubleshooting and problem diagnosis
- Answers to "how-to" questions
- Ticket management through to remediation
- Microsoft Unified Support
- Microsoft 365 migrations
- Great Plains to Dynamics 365 ERP migrations
- Managed Microsoft cloud services

ADDITIONAL PROFESSIONAL SERVICES



STAFF AUGMENTATION



WIRELESS LAN DESIGN & DEPLOYMENT



IT ASSET DISPOSITION (ITAD)



IMAC (INSTALL, MOVE, ADD, CHANGE)



DATA CENTER RELOCATION



DATA MIGRATION

WHY CHOOSE ITSELECT?



EXPERIENCED L3-L4 ENGINEERS
Senior-level talent with deep product expertise.



MULTI-VENDOR EXPERTISE
Broad technology knowledge across leading platforms.



FAST, RELIABLE RESPONSE
We get it done quickly—and done right.



COST-EFFECTIVE SOLUTIONS
Lower total cost with superior service.



CUSTOMER FOCUSED
Your success is our priority.



Let's solve your next challenge—together.

If you're planning a technology refresh, deployment, migration, or simply need expert engineering assistance, I'd be happy to help. Please let me know if you have any questions or would like to discuss an upcoming project.

ITSelect

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